

Product Index



Mentoring



Mentoring 1 Session –

1-2 Hours of Interactive Training

Is mentoring right for you? You'll find this revised best-seller to be an insightful guide to better mentoring in today's workplace. This interactive training gives you the skills of a competent, inspiring teacher. This training explains the many styles of mentoring, how to understand mentee needs and what types of behaviors to practice and avoid. Includes real-world, ready-to-use advice...with a special section for handling unique situations, including cross-cultural and gender issues.

About The Author

This is a LearnKey course based on the book Mentoring by Gordon F. Shea.

Gordon F. Shea is the author of 15 books and over 200 articles on such subjects as organizational development, leadership/management, communications, team building, and workforce development. He enjoys an active consulting and training practice in those subjects.

- Session 1**
- Section A: Mentoring
- Introduction
 - Course Overview
 - The Story of Mentor
 - What is Mentoring?
 - Helping Agents
 - Mentoring Relationships
- Section B: Mentoring Skills
- Communication Skills
 - Shifting Context
 - Listening
 - Feelings and Feedback
 - Productive Confrontation
 - Providing Information
 - Authority and Permission
 - Exploring Options
- Section C: Mentoring for Results
- Negative Behaviors
 - Mentoring Challenges
 - Enjoy the Rewards
 - Case Studies
 - Conclusion